



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

MaineCare Claims Adjustment Staff

If you have any general questions on how to submit an adjustment, please contact **Billing and Information at 1 (800) 321-5557, Option 8**. If you need to submit an adjustment listed above that needs Medical Support Specialists (formerly adjusters) intervention, please note that they are assigned by type of provider and first letter of provider name. First letter applies to the **first line on the remittance advice**.

Provider Type	First Letter of Provider Name	Assigned Medical Support Specialist (See contact information below)
<ul style="list-style-type: none"> Boarding Homes Nursing Homes Home Health Services Hospitals 	A – E	Linda Harrington
	F – L	Angela Rhodes
	M – Z	Debbie Warren
<ul style="list-style-type: none"> Providers billing on CMS 1500 Dentists Transportation 	A – E	Debbie Ladd
	F – N	Juanita Reed
	O – Z	Kathy Collins
<ul style="list-style-type: none"> DMR Waiver 	All	Angela Rhodes
<ul style="list-style-type: none"> Maine Breast and Cervical Health Program (MBCHP) 	All	Shirley Chadbourne

If you are not able to determine whom you should contact from this table, please feel free to contact any Medical Support Specialist who will redirect your call to the appropriate person.

Contact Information	Telephone	E-mail
Linda Harrington	287-1777	Linda.Harrington@maine.gov
Angela Rhodes	287-6284	Angela.Rhodes@maine.gov
Debbie Warren	287-1779	Debbie.Warren@maine.gov
Debbie Ladd	287-1780	Debbie.Ladd@maine.gov
Juanita Reed	287-1778	Juanita.Reed@maine.gov
Kathy Collins	287-3758	Kathy.Collins@maine.gov
Shirley Chadbourne	287-6285	Shirley.Chadbourne@maine.gov

Maine Breast and Cervical Health Program (MBCHP) Questions: Please call **1 (800) 350-5180**